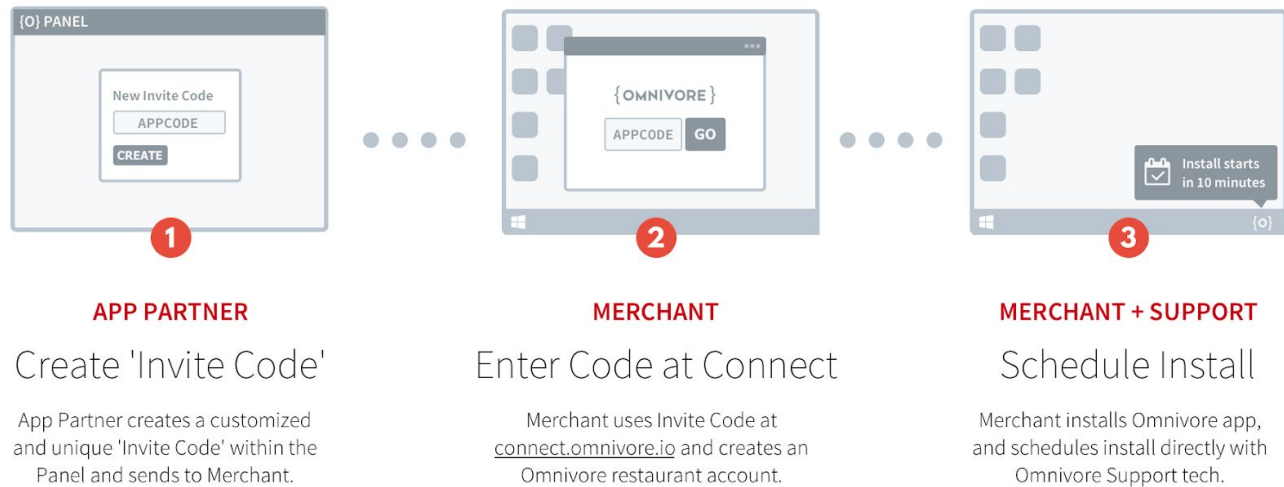


Self-Scheduling Installer - Training

How does the new installer work?



Notes: When a merchant signs up for an Omnivore account using connect.omnivore.io, it means the merchant...

- Owns their account and location
- Has agreed to Omnivore's Terms of Service

Invite Codes

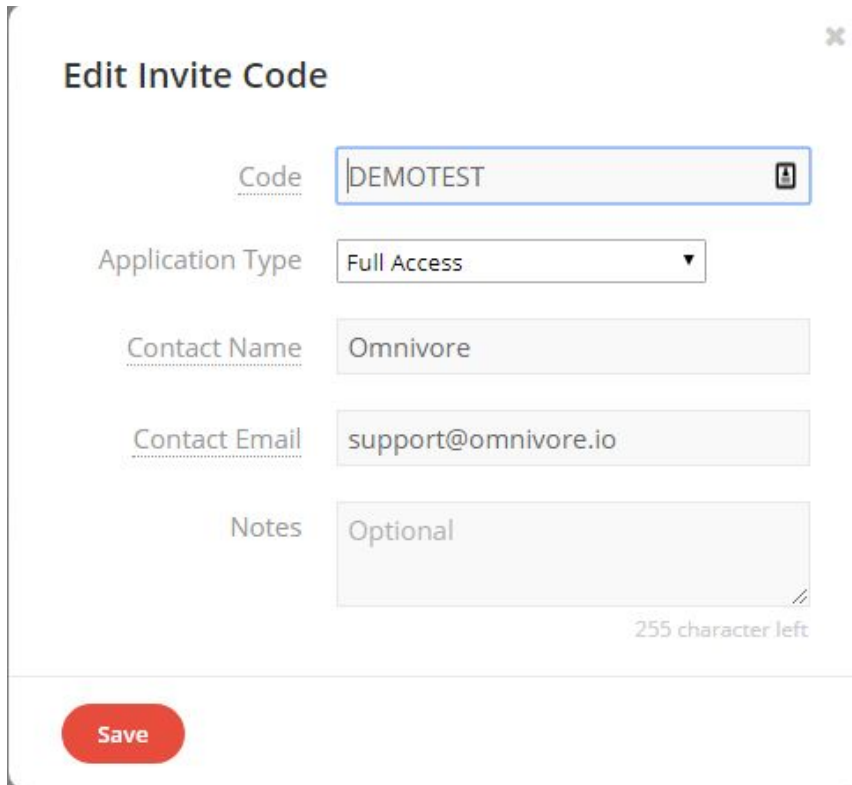
An App Partner can create unique 'Invite Codes' from the Panel under the **Application** they're using in production and direct Merchants to input that code into **connect.omnivore.io** to schedule installations with Support. When an invite code is used by the Merchant, the system will automatically share the merchant's location with the app.

Invite Codes Create		
CODE ^	CONTACT	NOTES
DEMOTEST	Omnivore support@omnivore.io	(None)
1 CREATED, 9 AVAILABLE		
Actions		
< 1-1 of 1 >		

Notes:

- The 'Invite Codes' section is found on an application's detail page in the Panel.
- When 'Create' is clicked, the system will automatically create a new code without prompting the admin to enter a code of their choosing.
- Using the 'Actions' dropdown, an admin can:

Edit and add notes to an invite code

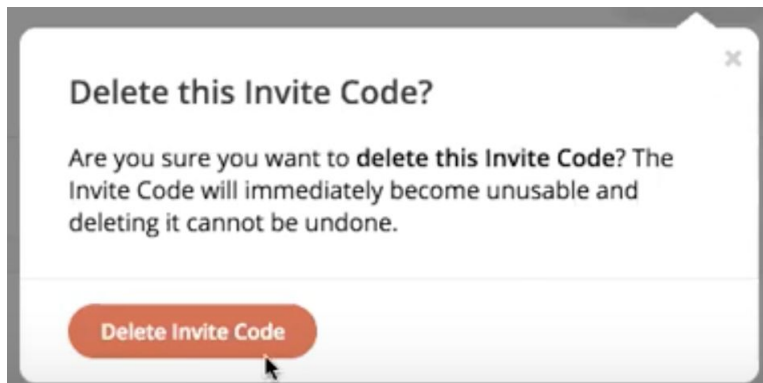


The screenshot shows a modal window titled "Edit Invite Code" with a close button in the top right corner. The form contains the following fields:

- Code:** A text input field containing "DEMOTEST" with a copy icon to its right.
- Application Type:** A dropdown menu currently showing "Full Access".
- Contact Name:** A text input field containing "Omnivore".
- Contact Email:** A text input field containing "support@omnivore.io".
- Notes:** A large text area containing the word "Optional". A character count "255 character left" is displayed at the bottom right of the text area.

At the bottom left of the modal is a red "Save" button.

Delete an invite code



The screenshot shows a confirmation dialog box titled "Delete this Invite Code?" with a close button in the top right corner. The text inside the dialog reads:

Are you sure you want to delete this Invite Code? The Invite Code will immediately become unusable and deleting it cannot be undone.

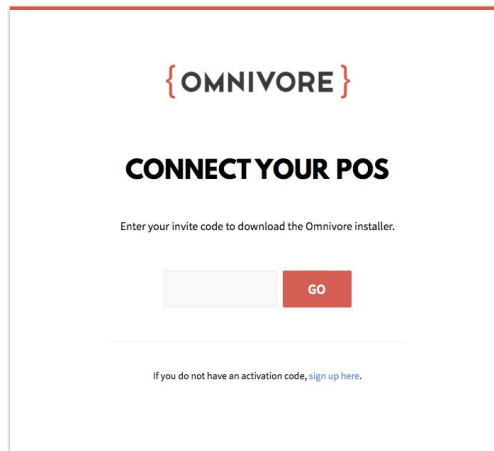
At the bottom of the dialog is a red button labeled "Delete Invite Code", which is being clicked by a mouse cursor.

connect.omnivore.io

Enter Invite Code

App partners will direct merchants to go to connect.omnivore.io and enter the invite code that they were provided.

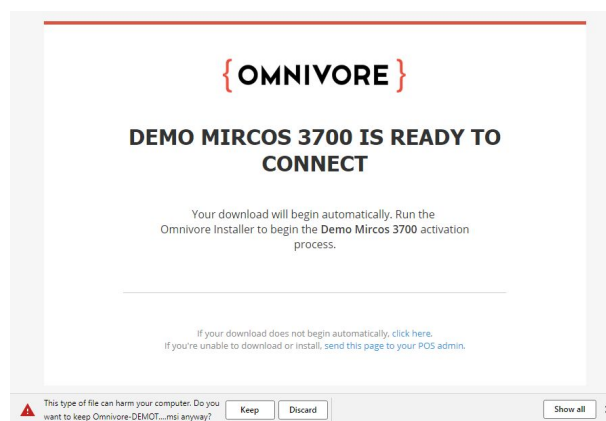
When a merchant enters the invite code, the merchant's location is automatically tied to the application.



The screenshot shows a web page with the Omnivore logo at the top. Below the logo, the heading "CONNECT YOUR POS" is displayed. Underneath, a message says "Enter your invite code to download the Omnivore installer." There is a text input field followed by a red "GO" button. At the bottom, a link says "If you do not have an activation code, [sign up here](#)."

Agent Download

automatic download



If you go to `.../invite/<invitecode>` directly



DEMO MIRCOS 3700 IS READY TO CONNECT

Download and run the Omnivore Installer to begin the Demo Mircos 3700 activation process.

DOWNLOAD

If you're unable to download or install, [send this page to your POS admin](#).

Account Activation

Next a merchant will be prompted to create / activate their Omnivore account. This is an extremely important step as the merchant now owns their account and location in the system, but also agrees to Omnivore's terms of service. If an account already exists, select 'Click here to login'.

The screenshot shows a web browser window with the Omnivore logo at the top. Below the logo is the heading "ACCOUNT ACTIVATION". A sub-header reads: "The Omnivore Marketplace is an app store showcasing the best restaurant apps that integrate directly with your POS. [Learn more](#)." Below this is a link: "→ Already have an Omnivore account? [Click here to login](#)." The form contains several input fields: "YOUR NAME" (a text box with a cursor), "RESTAURANT" (a search box with the placeholder "Search by name or address"), "POS TYPE" (a dropdown menu), "PHONE NUMBER" (a text box), and "EMAIL ADDRESS" (a text box). At the bottom of the form is a red button labeled "ACTIVATE". A disclaimer at the bottom states: "By clicking the button below, you represent that you have authority to claim this account on behalf of this business and agree to [Omnivore's Terms of Service and Privacy Policy](#)."

OMNIVORE

ACCOUNT ACTIVATION

The Omnivore Marketplace is an app store showcasing the best restaurant apps that integrate directly with your POS. [Learn more](#).

→ Already have an Omnivore account? [Click here to login](#).

YOUR NAME

RESTAURANT

Search by name or address

POS TYPE

PHONE NUMBER

EMAIL ADDRESS

By clicking the button below, you represent that you have authority to claim this account on behalf of this business and agree to [Omnivore's Terms of Service and Privacy Policy](#).

ACTIVATE

Pick Install Time

Merchant will be prompted to select a date and time for installation with Support.

Monday 7/30/2018	Tuesday 7/31/2018	Wednesday 8/1/2018	Thursday 8/2/2018	Friday 8/3/2018
8:00 AM	8:00 AM	8:00 AM	8:00 AM	8:00 AM
9:00 AM	9:00 AM	9:00 AM	9:00 AM	9:00 AM
10:00 AM	10:00 AM	10:00 AM	10:00 AM	10:00 AM
11:00 AM	11:00 AM	11:00 AM	11:00 AM	11:00 AM
NOON	NOON	NOON	NOON	NOON
1:00 PM	1:00 PM	1:00 PM	1:00 PM	1:00 PM
2:00 PM	2:00 PM	2:00 PM	2:00 PM	2:00 PM
3:00 PM	3:00 PM	3:00 PM	3:00 PM	3:00 PM
4:00 PM	4:00 PM	4:00 PM	4:00 PM	4:00 PM
5:00 PM	5:00 PM	5:00 PM	5:00 PM	5:00 PM
6:00 PM	6:00 PM	6:00 PM	6:00 PM	6:00 PM
7:00 PM	7:00 PM	7:00 PM	7:00 PM	7:00 PM

When the merchant selects an installation date / time and confirms the install, the installation will automatically be scheduled on the Support calendar.

The merchant will then receive the following: ([screenshots](#))

- Email with instructions on setting their account password.
- Email noting that the Omnivore agent at their location is now active.
- Invite with necessary information to connect with Support at installation time.
- Email with installation prerequisites that must be fulfilled prior to the installation date.
 - *Note: The content of this email is dynamic based on the POS selected by the merchant. [view email content for each POS type](#)*
- Email letting the merchant know that their request has been accepted by the app partner.

Emails Received by Merchant

Omnivore – Set Your Password Zendesk x



Omnivore Support
to se ▼

12:28 PM (1 minute ago) 📧 ★



Set Your Marketplace Password

Hello DemoTest,

Welcome to the Omnivore Marketplace! Set your password to log in.

[SET PASSWORD](#)

This link will expire in 72 hours. If it does, [reset your password](#).

Thanks,
Team at Omnivore



support@omnivore.io
to se ▼

12:29 PM (2 minutes ago)



Hi DemoTest,

Today at 06:29 PM UTC the point-of-sale agent at your production location "[22320 Foothill Blvd](#)" (T456rajc) was successfully activated.

You may now [Add Applications](#) and begin making API queries against the Azbar installation at the location.

If this activation was unexpected, please [let us know](#).

Thanks and have fun,
Team at Omnivore

[Open in Control Panel](#)