



Advanced Drying Concepts: Become a “God” of the Indoor Environment

This course is designed to teach and practice 5 variations of drying technology: controlling the humidity spike, pre-cooling, post-cooling, post-heating, humidity control in containment. The students will learn how to evaluate their needs and successfully implement a proper drying strategy, even in the most difficult of situations. This action packed 2-day course will include:

- Understanding the methods and the equipment used
- Set up, maintenance, and breakdown of a drying strategies
- Fast investigation methods and proper equipment selection
- Detailed calculation and equipment sizing
- Proper techniques for mixing airstreams
- Evaluating and modifying a drying system

Scoping And Estimating: Hocus pocus, measuring and valuating with the proper focus!

This course will demonstrate the skills to investigate, evaluate, calculate and place proper values to any project. Large losses can become unwieldy to investigate and valuate quickly. This course focuses on the techniques used to quickly move through a large project in a short amount of time. This action packed 2-day will teach the student and allow them to practice:

- Investigation and evaluation methods for large losses
- Setting a reserve or a “not-to-exceed” without worries
- Preparation of a long-form estimate with complete supporting documentation
- The use of forms and checklists to communicate effectively
- Easy work orders and tracking methods

Claims Management: Understanding the insurance process and preparation of an insurance claim

This course is designed to teach the insurance process, including the roles and responsibilities of materially interested parties. It is important to understand the process to properly package an insurance claim. This course will teach the reality of what’s really behind the curtain of an insurance claim. This intense 2-day course will teach the student and allow them to practice:

- The insurance process, work flows, and roles of the parties
- Understanding value-benefit decision making, and the balance of restoration versus business interruption
- What information is important to support an invoice and what is just filler
- The essentials to preparation, packaging, and presentation of a claim
- Techniques to support and defend the claim package

Advanced Skills – Hands on Training

List of Course Descriptions



Project Management: Herding cats, and making it look like an easy drive

This course will demonstrate the skills required to perform and manage a safe, effective and profitable project. Learn to communicate, evaluate performance, and document the project without delaying the project or the invoicing. Learn to document a project well enough to tell the story and get paid. This 2-day course will teach the student and allow them to practice:

- The 5 essential tools to manage a large project effectively
- Crew management, motivation and monitoring techniques
- Basic logistics, coordination and communication
- Proper meetings for the proper audience
- Opening and closing the project
- Techniques for being on-time and under budget to exceed expectations

Project Administration: How to record it, count it, bill it, and collect it

This course will demonstrate the skills required to administer a project. Administration is the backbone of collecting a check. It is also the overlooked and undervalued part of the project. Learn how to make administration effective and profitable. This action packed day will teach the student and allow them to practice:

- The 5 essential parts of an effective T&M invoice
- Recording, data collection, compiling and communicating without being a technical guru
- Communication up and down stream
- Fast custom form building to accommodate the unique characteristics of every loss