

## **DCCS Repair Service**

### **Basic Repair Service - \$45 (10+ Units - \$40)**

**Diagnosis and repair all in a quick and affordable 5-7 day turnaround. Faster if needed.**

- Cleaning
- Testing
- Unlocking
- Replacing keypads as needed
- Replacing outer screen as needed
- Spot painting as needed
- Bagging
- 1 Year Warranty on repaired parts only
- If unrepairable or not economical, we will let you know.
- If your terminal is unrepairable you will be charged just an \$8 testing fee.
- We will provide status reports to keep you informed of the status of your repairs.

#### **• Terminals included in the Basic Repair Service**

- FD50ti, FD100ti, FD200, FD200Ti, FD50, FD100, FD300ti,
- Vx520, Vx510, Vx570, 3730, 3730le, 3750
- ICT 220, ICT 250,  
Pax S80, Pax S90  
Call for older terminals or anything not listed here

#### **Vx520 Unlock Repair Special--Prepayment Only:**

- 1 – 9:       \$38/each
- 10-19:      \$35/each
- 20-39:      \$30/each
- 40-100:     \$25/each

**Call us for an RA# before sending in your product. Price includes unlock, clean, bag and box.**

### **Additional Costs**

- Box Service: \$3
- Mag stripe - \$10-\$15
- Roller - \$5-\$10
- Printer - \$25-\$35
- Ports - \$20-\$30
- Display - \$4-\$8

### **Additional Services:**

- Private Inventory Storage – No fee (we hold the inventory for you, and only charge you when we download the terminal for you - \$15).
- Internal Encryption Service - \$15
- Download Service - \$15

### **Repair Exceptions:**

- FD130 – we will manage the repair of your unit sent to a 3<sup>rd</sup> party plus a 20% fee. (\$60 unlock plus \$60-\$120 for other repairs)
- FD410 – we will manage the repair of your unit sent to a 3<sup>rd</sup> party plus a 20% fee. (\$60 unlock plus \$60-\$120 for other repairs)
- FD400GT – we will manage the repair of your unit sent to a 3<sup>rd</sup> party plus a 20% fee. (\$60 unlock plus \$120-\$220 for other repairs)
- Pax – we will manage the repair of your unit sent to a 3<sup>rd</sup> party plus a 20% fee. Typical fee is \$45/unit.
- Vx680 unlock/untamper- \$65
- FD35 – untampering of the FD35 is not economical as our 3<sup>rd</sup> party vendor charges over \$100 to do this.

**If you have something not listed on this sheet, please call or email us for a quote.**