



Seven24 Collective Terms and Conditions

These House Rules are established to ensure that all members of Seven24 Collective and their guests may enjoy the benefits of the club in a respectful and safe environment.

1. **Confidentiality:** All records and personal information concerning members and their guests are held in confidence by Seven24 Collective.
2. **Conduct:** All members and their guests are expected to conduct themselves in a manner that is respectful to other members, guests, and staff of Seven24 Collective. Discrimination, harassment, or any other inappropriate behavior will not be tolerated.
3. **Guests:** Members may bring guests to the club, but are responsible for ensuring that their guests abide by all House Rules.
4. **Club Facilities:** Members and guests use of the club's facilities and amenities must always be in a respectful manner that doesn't interfere with other's enjoyment of the club. Misuse or abuse of club property will not be tolerated.
5. **Dress Code:** Members and guests are expected to maintain an appropriate standard of dress when at the club.
6. **Complaints:** Any complaints or concerns about the club or its members should be directed to the Club Director or Head of Membership.
7. **Membership Resignation:** If you choose to resign your membership (or your membership is canceled part way through the year for cause), you are still responsible for the full annual payment obligations under your membership agreement.
8. **Membership Freezing:** A Member is permitted to freeze their membership once for up to **two months** without having to reapply for membership if all Fees and open invoices are paid. The membership will automatically restart upon expiration of the one-time freeze, unless the Member requests to resume their membership prior to the expiration of the freeze. A Member may not use the Club whilst their membership is frozen (except as a registered guest of another Member)
9. **Membership Dues:** All membership dues must be paid in a timely manner. Failure to do so may result in suspension or termination of membership.
10. **Disciplinary Procedure:** Conduct that is prejudicial to the reputation and character of Seven 24 Collective and The Gansevoort Hotel Group may result in membership suspension or termination. Such conduct may include: improper, violent or abusive behavior, communication of information concerning the club, or members or their guests to the media, a serious or repeated failure by a member (or any of their guests) to abide by the standards of conduct and House Rules, misuse by a member of

SEVEN24

Collective

their membership card, or providing materially false or misleading information when applying for membership. A pro-rata refund of the terminated member's subscription will be at the discretion of Seven24 Collective, along with future access as a guest to Seven24 Collective and The Gansevoort Hotel spaces. Any member who removes, damages or destroys any property belonging to Seven24 Collective, The Gansevoort Hotel Group, or to members or to guests on the premises will be liable for the full replacement cost and will be subject to membership termination. If the club determines that the conduct of any member (or his or her guests) either inside or around the Seven24 Collective premises is, at its sole discretion, contrary to the interests of Seven24 Collective, the club may ban the member and their guests from the premises and/or suspend or terminate that member's membership.

11. **Alcohol and Substance Abuse** - Irresponsible or excessive consumption of alcohol will not be tolerated. If a member is found buying, selling or using illegal substances while on the property, their membership will be terminated.
12. **Animals:** No animals are permitted at the club except for service dogs under the Americans with Disabilities Act.
13. **Access:** Only active, paid up members and their guests are permitted access to the membership spaces. All membership cards must be presented to the hostess to gain entry to our spaces.
14. **F&B Credits:** If you have any available F&B credits, they can be utilized at our membership spaces. These include the Membership Cafe & Study, DIMES and Eden.
15. **Privacy:** Privacy of our members is a top priority for Seven24 Collective. Please refrain from taking pictures of other members and guests that are not in your party.
16. **Outside Food & Drink:** Outside food and beverage are not permitted at the club. If you have a medical reason for bringing outside food onsite, please reach out to membership so that the team is aware.
17. **Membership Key Cards:** You will receive a membership keycard upon onboarding that you can use to access various membership spaces within the club, including the fitness center, sauna, and rooftop. Please note that the keycards will need to be reactivated every 90 days, so please check in with a Membership manager to have your card reactivated at that time. We understand that keycards sometimes get misplaced, in which case we will offer one complimentary replacement card. Any subsequent request for a new keycard, beyond the first two, will incur a minimal fee of \$5.

We thank all members for their cooperation in maintaining a respectful and enjoyable environment at Seven24 Collective

SEVEN24

Collective

Guests, Children & Technology at the Club

Members Cafe:

- One member guest is permitted, unless otherwise approved by the membership team.
- Laptops, meetings, and phone calls are permitted.
- Children (under 21 years) are not permitted.

Members Study:

- One member guest is permitted, unless otherwise approved by the membership team.
- The Study is a designated quiet workspace.
- Laptops are permitted.
- Phone calls are not permitted.
- Children are not permitted.

Gym + Fitness:

- Only members may use the gym and wellness facilities; guests are not permitted.
- Lockers can only be used by members while onsite; members may not store belongings overnight.

Eden:

- Three member guests are permitted.
- Children are permitted until 6pm, unless otherwise approved by membership.

DIMES:

- Three member guests are permitted.
- Children are only permitted during scheduled member programming for bowling and/or karaoke.

Pool:

- One member guest is permitted.

SEVEN24

Collective

- Children are permitted from 7am-11:45am daily.